

**CINCINNATI BELL TELEPHONE COMPANY LLC**  
**Nonresidence Service Agreement - Local Telephone Service**

**Section 3 - Local Exchange Services**

A. GENERAL

The services offered in each exchange area, the local service area for each exchange and the particular Rate Bands applicable thereto are specified in Part C of this section applicable to such exchange area. The schedules of basic monthly rates, charges, and nonrecurring charges applicable within the various exchange areas for the services offered therein are shown in Parts D and E of this section.

Exchange access lines include the serving central office line equipment (including Touch Tone capability) and all outside plant facilities including the Company-provided and maintained network interface necessary to connect the serving central office to the customer's premises.

All Local Exchange Services include Touch Tone capability.

B. EXCHANGE CLASSIFICATION

1. General

For the purpose of determining exchange service monthly rates, exchanges are classified by Rate Bands.

The Local Service Area (LSA) is the geographical area within which customers may make calls without the payment of toll charges.

Areas in the LSA that are classified as Community Connection Calling Areas will be charged usage rates in accordance with Part G of this section of this Service Agreement. When a customer subscribes to Measured Service as described in Part F in this section, calls to Community Connection Calling Areas will be rated at the appropriate Community Connection usage rates and measured service usage rates will not apply. Flat Rate Service customers placing calls to Community Connection Calling Areas will be charged the appropriate usage rates associated with such calls in addition to their normal flat rated monthly service charges.

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2. List of Exchanges and Rate Bands

<u>Exchange</u>	<u>Rate Band</u>
Bethany	2
Bethel	3
Cincinnati	
Customers served out of all central offices except Miami or Sayler Park	1
Customers served out of the Miami or Sayler Park central offices	2
Clermont	
Customers served out of the Cherry Grove central office	1
Customers served out of the Batavia, Hamlet or Tobasco central offices	2
Customers served out of the New Richmond central office	3
Hamilton	
Customers served out of the Crescentville or Fairfield central offices	1
Customers served out of the Hamilton central office	2
Harrison	2
Little Miami	2
Newtonsville	3
Reily	3
Seven Mile	3
Shandon	3
Williamsburg	3

3. Rate Band Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Company's rate bands.

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4. Cincinnati Metropolitan Area Exchange Area

The exchange areas included in the Cincinnati Metropolitan Area Exchange Area are as follows:

Ohio Exchanges

Bethany  
Bethel  
Cincinnati  
Clermont  
Hamilton  
Harrison (Note 1)  
Little Miami  
Newtownsville  
Reily (Note 11)  
Seven Mile  
Shandon  
Williamsburg

Kentucky Exchanges

Alexandria  
Boone  
Butler  
Falmouth  
Glencoe  
Independence  
Kentucky Metropolitan  
Walton  
Warsaw  
Williamstown

Note 1: Includes the customers in the Indiana portion of this exchange.

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C. EXCHANGE AREAS

1. Bethany Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section and CenturyLink's Mason exchange.

2. Community Connection Service Area

None

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 2 in Part D of this section.

c. Additional Telecommunication Services

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Bethany Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Bethany exchange.

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2. Bethel Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section, Verizon North, Incorporated's Felicity and Hamersville exchanges, and CenturyLink's Mason exchange.

2. Community Connection Service Area

None

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

c. Additional Telecommunication Services

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Bethel Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Bethel exchange.

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3. Cincinnati Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section, Little Miami Communications Corporation's Butlerville and Fayetteville exchanges, Verizon North, Incorporated's Felicity, Hamersville, Mt. Orab, Higginsport, and Oxford exchanges, CenturyLink's Mason and South Lebanon exchanges, and AT&T Ohio's Monroe and Trenton Exchanges.

2. Community Connection Service Calling Area

The Lebanon and Morrow exchanges of CenturyLink.

The Blanchester and Sardinia Exchanges of Verizon North, Incorporated.

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 1 in Part D of this section for customers served out of any central office in the exchange other than Miami or Sayler Park.

See schedule of rates for Rate Band 2 in Part D of this section for customers served out of the Miami or Sayler Park central offices.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such Services.

d. Cincinnati Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Cincinnati Exchange.

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4. Clermont Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section, Verizon North, Incorporated's Felicity, Hamersville, Mt. Orab and Higginsport exchanges, and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

The Fayetteville Exchange of the Little Miami Communications Corporation.

The Sardinia Exchange of Verizon North, Incorporated.

b. Basic monthly Exchange Services

See schedule of rates for Rate Band 1 in Part D of this section for customers served out of the Cherry Grove central office.

See schedule of rates for Rate Band 2 in Part D of this section for customers served out of the Batavia, Hamlet or Tobasco central offices.

See schedule of rates for Rate Band 3 in Part D of this section for customers served out of the New Richmond central office.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Clermont Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Clermont exchange.

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5. Hamilton Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section, CenturyLink's Mason exchange, and Verizon North, Incorporated's Morning Sun and Oxford Exchanges, and AT&T Ohio's Monroe and Trenton Exchanges.

2. Community Connection Service Calling Area

None

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 1 in Part D of this section for customers served out of the Fairfield or Crescentville central offices.

See schedule of rates for Rate Band 2 in Part D of this section for customers served out of the Hamilton central office.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Hamilton Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Hamilton exchange.

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6. Harrison Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section, and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

None

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 2 in Part D of this section.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Harrison Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Harrison Exchange.

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7. Little Miami Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section and CenturyLink's Mason and South Lebanon exchanges.

2. Community Connection Service Calling Area

The Morrow exchange of CenturyLink

The Fayetteville exchange of Little Miami Communications Corporation.

The Blanchester Exchange of Verizon North, Incorporated.

b. Basic monthly Exchange Services

See schedule of rates for Rate Band 2 in Part D of this section.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Little Miami Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Little Miami exchange.

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8. Newtonsville Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

The Fayetteville exchange of Little Miami Communications Corporation.

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service:

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Newtonsville Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Newtonsville exchange.

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9. Reily Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

The Oxford exchange of Verizon North, Incorporated.

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Reily Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Reily exchange.

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10. Seven Mile Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area, as specified in Part B.4 of this section of the tariff and AT&T Ohio's Middletown and Trenton exchanges.

2. Community Connection Service Calling Area

The Oxford Exchange of Verizon North, Incorporated.

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Seven Mile Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Seven Mile Exchange.

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11. Shandon Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section of the tariff and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

None

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services

d. Shandon Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Shandon Exchange.

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12. Williamsburg Exchange

a. Local Service Area

1. Basic Local Calling Area

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Part B.4 of this section of the tariff, Verizon North, Incorporated's Mt. Orab Exchange and CenturyLink's Mason exchange.

2. Community Connection Service Calling Area

Two-way with the Sardinia Exchange of Verizon North, Incorporated.

b. Basic Monthly Exchange Services

See schedule of rates for Rate Band 3 in Part D of this section.

Community Connection Service usage rates in Part G of this section apply in addition to the basic monthly exchange services.

c. Additional Telecommunications Service

All services offered by the Company will be provided where technically feasible and provisions are in place to provide such services.

d. Williamsburg Exchange Area Map

See the Company's Exchange Services Tariff, PUCO No. 1, Section 3, Local Exchange Services for a map of the Williamsburg Exchange.

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D. RATES AND CHARGES – MONTHLY RATES

1. Rate Band 1

	<u>Monthly Rate</u>
Flat Rate Line (Note 1)	\$ 46.25
Measured Rate Line (Note 1)	30.25
Flat Rate Analog PBX Trunk (Note 2)	69.29
Measured Rate Analog PBX Trunk (Note 2)	46.86

Note 1: This rate applies to all lines for Customer accounts with four or more lines. **This rate also applies to the second and third lines for accounts with two or three lines. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less.**

Note 2: Measured Usage Rate, Per Minute of Use is \$0.03.

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2. Rate Band 2

	<u>Monthly Rate</u>
Flat Rate Line (Note 1)	\$ 48.00
Measured Rate Line (Note 1)	32.00
Flat Rate Analog PBX Trunk (Note 2)	71.59
Measured Rate Analog PBX Trunk (Note 2)	49.16

Note 1: This rate applies to all lines for Customer accounts with four or more lines. **This rate also applies to the second and third lines for accounts with two or three lines. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less.**

Note 2: Measured Usage Rate, Per Minute of Use is \$0.03.

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3. Rate Band 3

	<u>Monthly Rate</u>
Flat Rate Line (Note 1)	\$ 49.75
Measured Rate Line (Note 1)	33.75
Flat Rate Analog PBX Trunk (Note 2)	73.89
Measured Rate Analog PBX Trunk (Note 2)	51.46

Note 1: This rate applies to all lines for Customer accounts with four or more lines. This rate also applies to the second and third lines for accounts with two or three lines that are in the **Newtonsville or Williamsburg Exchanges**. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the **Newtonsville or Williamsburg Exchanges**.

Note 2: Measured Usage Rate, Per Minute of Use is \$0.03.

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E. RATES AND CHARGES - NONRECURRING CHARGES (Continued)

1. To establish or move an Exchange Access Line or Trunk, per line or trunk (Note 1):	\$ 49.75
2. To change from Flat Rate service to Measured Rate or vice versa, per line (Note 1)	12.25
3. To change from nonresidence exchange access line service to residence exchange access line service or vice-versa, per line (Note 1)	12.25
4. To change a telephone number associated with an exchange access line, per telephone number (Note 2)	12.25
5. To change billing arrangements associated with Exchanges Access lines (Note 2)	12.25

Note 1: This rate applies to all lines for Customer accounts with four or more lines, to all analog PBX trunks, and to all Local Service Bundles. This rate also applies to the second and third lines for accounts with two or three lines that are in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges.

Note 2: This rate applies to all business services, including bundles, except first lines (Flat Rate Line or Measured Rate Line) for accounts with three lines or less, and for second and third lines for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges.

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F. MEASURED SERVICE

1. General

Measured Service allows subscribers to control charges for monthly telephone service by controlling usage. Besides a basic monthly charge for the access line, a subscriber is billed for usage based upon the duration of originated calls. Chargeable time includes the initial minute plus the additional minutes or fraction thereof, if any.

Measured Service is furnished subject to the availability of facilities.

The monthly charges for measured service are listed in Part D of this section.

The Operator Completion of Local Calls charge (Section 9 of this Service Agreement) applies in addition to the usage charges when the customer requests the assistance of the Company operator to complete a local call.

2. Rates and Charges

Rate per minute of use, or fraction thereof (Note 1):           \$ 0.03

Note 1: This rate applies to all business services, including bundles, except first lines (Flat Rate Line or Measured Rate Line) for accounts with three lines or less, and for second and third lines for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges.

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**G. COMMUNITY CONNECTION SERVICE**

**1. General**

Community Connection Service extends the local calling area and allows customers to control the charges for their monthly telephone service. Community Connection Service does not increase the monthly telephone charge, but it allows subscribers to be billed for usage based on the distance, duration, and time-of-day of originated calls.

**2. Terms and Conditions**

Chargeable time includes the initial period plus the additional period, if any. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate at the start of the minute applies.

The off-peak usage rates apply to that portion of the call occurring within the following periods:

From 9:00 P.M. to but not including 8:00 A.M., on Monday through Friday.

All day Saturday, Sunday, and certain holidays. The holidays are New Year's Day (January 1), Independence Day (July 4), Christmas Day (December 25); Labor Day and Thanksgiving Day (or their resulting legal holidays).

The usage rates specified in Part G.4 following are in addition to the monthly rates for lines and trunks specified in this section, the local service bundle rates in Section 6, and any other service in this Service Agreement that provides local calling..

The Operator Completion of Local Calls charge (Section 9 of this Service Agreement) applies in addition to the usage charges when the customer requests the assistance of the telephone company operator to complete a local call.

The distance used for Community Connection Service billing is based on the airline mileage between rate centers serving the called and calling access line.

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3. Community Connection Service is provided for the following:
  - a. From the Reily Exchange to the Oxford Exchange of Verizon North, Incorporated.
  - b. From the Cincinnati and Little Miami Exchanges to the Morrow Exchange of CenturyLink of Ohio.
  - c. From the Cincinnati Exchange to the Lebanon Exchange of CenturyLink of Ohio.
  - d. From the Clermont, Little Miami and Newtonsville Exchanges to the Fayetteville Exchange of Little Miami Communications Corporation.
  - e. From the Cincinnati and Little Miami Exchanges to the Blanchester Exchange of Verizon North, Incorporated.
  - f. From the Seven Mile Exchange to the Oxford Exchange of Verizon North, Incorporated.
  - g. From the Cincinnati, Clermont and Williamsburg Exchanges to the Sardinia Exchange of Verizon North, Incorporated.

4. Rates and Charges (Note 1)

<u>Mileage Tier</u>	<u>Peak Usage Rates</u>		<u>Off-Peak Usage Rates</u>	
	Initial	Add'l	Initial	Add'l
	<u>Min</u>	<u>Min</u>	<u>Min</u>	<u>Min</u>
0 - 12 miles	\$ 0.060	\$ 0.020	\$ 0.030	\$ 0.010
13 - 26 miles	0.080	0.040	0.040	0.020
27 miles and over	0.090	0.050	0.050	0.025

Note 1: These rates apply to all business services, including bundles, except first lines (Flat Rate Line or Measured Rate Line) for accounts with three lines or less, and second and third lines for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges.

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H. LOCAL USAGE DETAIL

1. General

Local Usage Detail is an option for Measured Service and Community Connection Service customers who desire a printed listing of call details instead of the usual summary billing of local usage.

Requests for Local Usage Detail must be received prior to the billing date on which it is to be initiated.

To establish Local Usage Detail, the initial charge to establish or change billing arrangements will apply as given in Part E of this section. The change of billing arrangement charge does not apply to discontinue Local Usage Detail.

2. Rates and Charges (Note 1)

The rates and charges for Local Usage Detail include a fixed monthly rate plus an additional charge for each call listed in the detail section of the bill.

Monthly, per Account:      \$ 1.50

Per Call Listed:              0.01

Note 1: These rates apply to all business services, including bundles, except first lines (Flat Rate Line or Measured Rate Line) for accounts with three lines or less, and second and third lines for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges. See the Company's Exchange Services Tariff PUCO No. 1, Section 3, Local Exchange Services for first line pricing for accounts with three lines or less, and for second and third line pricing for accounts with two or three lines that are not in the Bethany, Cincinnati, **Clermont**, Hamilton, Harrison, Little Miami, **Newtonsville**, or Williamsburg Exchanges.