

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

A. INDEX

<u>Section</u>	<u>Subject</u>	<u>Page</u>
B.1	Multiple Services - Waive nonrecurring charges up to \$3000 - June 12, 2000 – September 1, 2000 - Extended through June 30, 2009	3
B.2	Business Connections - Waive \$10.00 nonrecurring charge - July 1, 2002 – July 1, 2003 - Extended through September 30 , 2009	4
B.3	Total Access Bundles - Waive nonrecurring charge - February 1, 2003 – March 31, 2003 - Extended through September 30 , 2009	5
B.4	Multiple Services - Discount on monthly rate for life of contract - Waive 3 months when 24-month contract signed - Waive 5 months when 36-month contract signed - July 2, 2004 – September 30, 2004 - Extended through June 30, 2009	6
B.5	Business Access Line Service - Discount on monthly rate for customer signing a 12, 24 or 36-month contract - February 1, 2005 – July 31, 2005 - Extended through June 30, 2009	7
B.6	Business Access Lines Service - Customer calls to disconnect service but decides to subscribe to CBT's Business Access Line Service - Discount on monthly rate if contract signed - Waive 1 month on MTM or 12-month contract - Waive 2 months on 24-month contract - Waive 3 months on 36-month contract - April 2, 2007 – March 31, 2008 - Extended through March 31, 2009	8
B.7	Additional Business Access Lines - Customer subscribing to additional lines - \$15 Discount on monthly rate when 12, 24 or 36-month contract signed - May 11, 2007 – March 31, 2008 - Extended through March 31, 2009	9

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

B.8	Remote Call Forwarding	10
	- \$14 Discount on monthly rate for 12 months	
	- \$15 Discount on nonrecurring charge	
	- May 11, 2007 – March 31, 2008	
	- Extended through June 30, 2009	
B.9	Business Connections	11
	- Customer calls to disconnect service but decides to subscribe to CBT's Business Connections Service	
	- Discount on monthly rate if contract signed	
	- September 11, 2007 – March 31, 2008	
	- Extended through March 31, 2009	
B.10	Business Connections	12
	- Discount on monthly rate if contract signed	
	- Waive 1, 2 or 3 months monthly service fee	
	- Hunting and selective call acceptance included at no additional charge	
	- Unlimited long distance included at no additional charge	
	- September 17, 2007 – March 31, 2008	
	- Extended through June 30, 2009	
B.11	Business Connections	13
	- \$5 discount on contract rates for life of initial contract term	
	- November 19, 2007 – March 31, 2008	
	- Extended through June 30, 2009	
B.12	Access Line Establishment Charge (Section 3)	14
	- Subscribe to Business Connections	
	- Waive \$49.75 Establishment Charge	
	- April 2, 2008 – June 30, 2008	
	- Extended through September 30, 2009	
B.13	Access Line Service and Business Connections Bundle	15
	- Competitive Winback	
	- Discount on monthly service fee	
	- 24-month contract	
	- September 22, 2008 – November 22, 2008	
B.14	Referral Promotion	16
	- \$100 Credit for Each New Customer Referred to CBT	
	- February 5, 2009 – December 31, 2009	

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

B. PROMOTIONAL OFFERINGS

1. Multiple Services (see below)

a. Promotional Offer - Nonrecurring Charge

1. CBT will be conducting a Winback promotion for business customers who have discontinued all or part of their telephone service with CBT for the purpose of establishing service with another local exchange company, and who now wish to return to Cincinnati Bell Telephone or who have received a competitive offer from another telecommunications company. These business customers will receive a waiver of the nonrecurring charges associated with any of the services listed below, which are established or reestablished at the time of the winback. These services can be found in this Service Agreement.

Establishment of Access Line (Section 3)
Flat Rate Business Line (Section 3)
Flat Rate Analog PBX Trunk (Section 3)
Centrex 2000 Service (Section 18)
Trunk Advantage (Section 15)
Prime Advantage (Section 16)
LAN Advantage (Section 19)
ISDN Service (Section 17)

2. The maximum amount of nonrecurring charges that may be waived as a result of this promotion is \$3,000.
3. Waiver of the nonrecurring charges are to only be in connection with services established or reestablished upon the initial return to CBT.
4. Business customers are not eligible for this promotion after their initial return to CBT for which the waiver(s) have already been provided.

b. Market Area Exchange Targeted by Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company LLC

c. Promotional Period in which orders must be placed

Beginning Date: June 12, 2000
Ending Date: June 30, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

2. Business Connections (Section 6)

a. Promotional Offer - Nonrecurring Charge

This promotion is for business customers who are new subscribers to Business Connections Service. Eligible customers will receive a waiver of the \$10.00 nonrecurring charges associated with the purchase of one of the Business Connections Services.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period

Beginning Date: July 1, 2002
Ending Date: **September 30, 2009**

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

3. Total Access Bundles (Section 20)

a. Promotional Offer - Nonrecurring Charge

1. This promotion is for business customers who subscribe to one of the Total Access bundles during the promotional period. This promotion is only applicable where the customer is a new subscriber of the Total Access bundles.
2. Eligible customers will receive a waiver of the nonrecurring charges associated with the Total Access bundles.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company LLC.

c. Promotional Period in which orders must be placed

Beginning Date: February 1, 2003
Ending Date: **September 30, 2009**

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

- 4. Business Exchange Access (Section 3)
- Centrex 2000 (Section 18)
- Total Access (Section 20)
- Trunk Advantage (Section 15)
- Prime Advantage (Section 16)

- a. Promotional Offer - Recurring Charge

- 1. This promotion is for business customers who have discontinued their local telephone service with CBT, established local telephone service with another company and now wish to return to Cincinnati Bell Telephone or have received a competitive offer from another company.
- 2. Eligible customers, as described above, will receive a discount on the monthly rates associated with Prime Advantage, Trunk Advantage, Access Line or Centrex 2000 Services, for the life of the contract. The customer will be required to sign a contract and early termination charge language will be included in all contracts.

Recurring, monthly charges will be waived for the first 3 months if a 2-year contract is purchased and for the first 5 months if a 3-year contract is purchased.

- 3. The discounted rates are as follows:

Services	1 Yr Contract	2 Yr Contract	3 Yr Contract
Access Line	\$39.00	\$37.00	\$35.00
Centrex	\$39.00	\$37.00	\$35.00
Trunk Facility	\$410.00	\$384.00	\$358.00
Trunk Channels	\$10.00	\$9.00	\$8.00
3 DID # Blocks	\$0.00	\$0.00	\$0.00
Prime Facility	\$420.00	\$393.00	\$366.00
Prime Channels	\$10.00	\$9.00	\$8.00
Prime Caller ID	\$0.00	\$0.00	\$0.00
3 DID # Blocks	\$0.00	\$0.00	\$0.00
Total Access Lines	\$50.00	\$45.00	\$40.00

- b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

- c. Promotional Period in which orders must be placed

Beginning Date: July 2, 2004
Ending Date: June 30, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

5. Business Access Line Service

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who subscribe to business access line service during the promotional period and who are willing to sign a 12, 24 or 36-month contract.
2. Eligible customers, as described above, will receive a discount on the monthly rate of each access line that is subscribed to during the promotional period. The following are the promotional, monthly rates that will apply across all rate bands:

12-month contract	\$43.99
24-month contract	\$41.99
36-month contract	\$39.99

3. Early contract termination liability will be included in the contract. When the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate, per the regulations found in the Variable Term Payment Plan section of this Service Agreement.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: February 1, 2005
Ending Date: June 30, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

6. Business Access Line Service (Section 3)

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who call to disconnect their CBT service but decide to keep the service and subscribe to CBT's business access line service.
2. Eligible customers, as described above, will receive a discount on the monthly rates associated with Business Access Line Service if a 12, 24 or 36-month contract is signed and will also receive a waiver of 1 month, 2 months or 3 months of the monthly service fee for the Business Access Line service, dependent on the length of the contract.

Eligible customers subscribing to the business access line service, but not signing a contract will receive a waiver of 1 month of the monthly service fee associated with the Business Access Line Service.

The monthly service fee for Business Access Line Service does not include surcharges and taxes that are associated with the access line.

Early contract termination liability will be included in the contract. Also, when the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate. See the Variable Term Payment Plan section of this Service Agreement.

3. The discounted rates are as follows:

	Access Line Rate	# of Months Waived
Month-to-Month	Tariff Rate	1
12 Months	\$39.00	1
24 Months	\$37.00	2
36 Months	\$35.00	3

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: April 2, 2007
Ending Date: March 31, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

7. Business Access Line Service (Section 3)

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers subscribing to additional business access lines during the promotional period.
2. Eligible customers, as described above, will receive a \$15 discount on the monthly service fee for the additional business access lines when a 12, 24 or 36-month contract is signed.

Early contract termination liability will be included in the contract. Also, when the contract expires after the initial 12, 24 or 36 months the contract will automatically renew for a term of 12 months, at the promotional rate. See the Variable Term Payment Plan section of this Service Agreement.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: May 11, 2007
Ending Date: March 31, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

8. Remote Call Forwarding (Section 5)
- a. Promotional Offer - Recurring Charge
1. This promotion is for business customers subscribing to Remote Call Forwarding during the promotional period.
 2. Eligible customers, as described above, will receive a \$14 discount on the monthly service fee for the Remote Call Forwarding Service for 12 months. After the 12 months the rate will revert to the rate in Section 5 of this Service Agreement, which is \$19 per month.
- b. Promotional Offer – Non-Recurring Charge
- Eligible customer, as described above will receive a \$15 discount on the nonrecurring charge for the Remote Call Forwarding Service.
- c. Market Area Exchange Targeted By Special Promotion
- All Exchanges served by Cincinnati Bell Telephone Company.
- d. Promotional Period in which orders must be placed
- | | |
|-----------------|---------------|
| Beginning Date: | May 11, 2007 |
| Ending Date: | June 30, 2009 |

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

9. Business Connections (Section 6)

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who call to disconnect their CBT service but decide to keep the service and subscribe to CBT's Business Connections service.
2. Eligible customers, as described above, will receive a discount on the monthly rates associated with Business Complete Connections bundle if a 12, 24 or 36-month contract is signed. The first bundle will be priced at \$35 per month and all additional bundles will be priced at \$30 per month.

The monthly service fee for Business Connections does not include surcharges and taxes that are associated with the access line.

Early contract termination liability will be included in the contract.

When the contract expires the customer will revert to the \$69.95 rate found in the Nonresidential Bundle section of this Service Agreement, and will no longer be under contract.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: September 11, 2007
Ending Date: March 31, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

10. Business Connections

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who:

- a. subscribe to Business Connections during the promotional period;
- b. sign a 12, 24 or 36-month contract.

2. Eligible customers as described above, will receive the following:

- a. discounted monthly rates on Business Connections of \$64.95 when a 12-month contract is signed, \$59.95 when a 24-month contract is signed and \$54.95 when a 36-month contract is signed;
- b. waiver of 1 month of the monthly service fee when a 12-month contract is signed, waiver of 2 months of the monthly service fee when a 24-month contract is signed waiver of 3 months of the monthly service fee when a 36-month contract is signed;
- c. selective call acceptance (Section 7) on each Business Connections line, at no additional charge;
- d. hunting on each Business Connections line, at no additional charge;
- e. unlimited long distance on each Business Connections line, at no additional charge when Cincinnati Bell Any Distance Inc. is the customers long distance provider (long distance surcharges, taxes and fees will be applicable).

3. Early contract termination regulations and renewal regulations as outlined in the Variable Term Payment Plan section of this Service Agreement will apply to these contracts.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: September 17, 2007

Ending Date: June 30, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

11. Business Connections (Section 6)

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who:

- a. subscribe to Business Connections during the promotional period as described in the previous promotion, B.10;
- b. sign a 12, 24 or 36-month contract.

2. Eligible customers as described above, will receive the following:

- a. a \$5 discount on the contract rates on Business Connections described in the previous promotional offer B.10. The customer will receive the following rates for the term of the contract signed: \$59.95 when a 12-month contract is signed, \$54.95 when a 24-month contract is signed and \$49.95 when a 36-month contract is signed;
- b. selective call acceptance (Section 7) and hunting on each Business Connections line, at no additional charge;
- c. unlimited long distance on each Business Connections line, at no additional charge when Cincinnati Bell Any Distance Inc. is the customers long distance provider (long distance surcharges, taxes and fees will be applicable).

3. At expiration of initial contract term the rate will increase by \$5. Early contract termination regulations and renewal regulations as outlined in the Variable Term Payment Plan section of this Service Agreement will apply to these contracts.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: November 19, 2007

Ending Date: June 30, 2009

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

12. Access Line Establishment Charge (Section 3)

a. Promotional Offer - Nonrecurring Charge

Customers who purchase a Business Connections during the promotional period will receive a waiver of the access line establishment charge of \$49.75.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: April 2, 2008

Ending Date: **September 30, 2009**

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

13. Access Line Service and Business Connections Bundle

a. Promotional Offer - Recurring Charge

1. This promotion is for business customers who:

- a. have discontinued all or part of their telephone service with CBT for the purpose of establishing service with another local exchange company, and who now wish to return to Cincinnati Bell Telephone;
- b. subscribe to business access line service or a business connections bundle;
- c. sign a 24-month contract.

2. Eligible customers as described above, will receive the following:

- a. discounted monthly rates on Business Connections of \$39.95 or \$34.95 if bundled with zoomtown on the first line and \$29.95 on all additional lines;
- b. discounted monthly rates on business access line service of \$24.95 on the first line and \$19.95 on all additional lines;
- c. Taxes and surcharges will be in addition to these rates;

3. Early contract termination regulations and renewal regulations as outlined in the Variable Term Payment Plan section of this Service Agreement will apply to these contracts.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: September 22, 2008

Ending Date: November 22, 2008

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 26 – Nonresidential Promotions

14. All Business Services

a. Promotional Offer - \$100 Credit

1. This promotion is for business customers who:

- a. subscribe to Cincinnati Bell local business service;
- b. refer a new business customer to Cincinnati Bell and this customer orders and installs new local service.

2. Eligible customers as described above, will receive a \$100 credit on their Cincinnati Bell bill.

3. Terms and Conditions

- a. Limit of up to 5 referrals.
- b. Credits have no cash value, are non-transferable and can only be applied against Cincinnati Bell local service charges.
- c. Credits may not be applied to past due charges.
- d. Any remaining credits are forfeited if service is disconnected.

b. Market Area Exchange Targeted By Special Promotion

All Exchanges served by Cincinnati Bell Telephone Company.

c. Promotional Period in which orders must be placed

Beginning Date: February 5, 2009
Ending Date: December 31, 2009