

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 21 – Single Number Routing Service

A. SERVICE DESCRIPTION

1. Single Number Routing Service is an AIN-based service which allows a subscriber with multiple locations, providing the same service, to advertise one number for that service. The network routes calls to the subscriber location most appropriate for the calling party based on the geographic location of the calling party. The subscriber may choose to route calls based upon the 5-digit zip code or 9-digit zip code of the calling party.
2. The Telephone Company will maintain a standard database mapping its serving area customer's ten-digit telephone number to a five-digit or nine-digit zip code. In turn, the Subscriber must also develop a database which maps each five-digit zip code or nine-digit zip code within the Subscriber's serving area to a particular subscriber location. All calls from each zip code area will be routed to a specified subscriber location. Calls from telephone numbers not in CBT's database or zip codes not served by the subscriber may be routed to a default location of the subscriber's choice. This location may include a standard announcement requesting that the calling party directly call the desired subscriber location.
3. If the network does not receive the calling party number (calls from cellular telephones, some independent companies), a standard announcement may be provided to prompt the caller to enter his telephone number using a Touch-Tone pad. The call will be routed based on the caller's response to the prompt. If the caller chooses not to enter his telephone number (or is unable to enter the numbers as in the case of callers with rotary telephones), the calling party may be routed to a default location of the Subscriber's choice. This may be a message indicating that he/she should call the desired location directly.
4. If the network receives a calling party number which is not contained in the database (i.e., new telephone number; customer located in area not serviced by the subscriber), the call may be routed to a default location of the Subscriber's choice. This may be a message indicating that he/she should call the desired location directly.
5. The Subscriber is limited to making subsequent changes to the routing scheme or options (five-digit versus nine-digit zip code, initiated versus delivered calls) at the end of the month.
6. This routing plan is designed by the subscriber, working with a _____ Company representative at the time Single Number Routing Service is established. This plan is loaded into an AIN Service Management System.
7. Calls may be completed within either the local or long distance _____ network.
8. Single Number Routing Service is available to nonresidence subscribers where facilities permit.
9. No changes to the Subscriber's Directory Number will be required when subscribing to this service.

B. DEFINITION OF TERMS

1. Advanced Intelligent Network (AIN)

A service-independent, software-controlled product development architecture in which the network intelligence is located in computer nodes distributed throughout the network rather than in the originating and terminating Central Offices (CO).

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 21 – Single Number Routing Service

2. Database

CBT will develop and maintain a database which will include the 10-digit telephone numbers of all CBT's customers and the corresponding 9-digit zip code.

The subscriber-provided database will map the five-digit zip code or nine-digit zip code to a subscriber location.

3. Delivered Calls Option

A subscriber-selected option which allows the subscriber to only pay for calls which are answered by a person or an automated message. The subscriber would not pay for busy calls or caller-abandoned calls.

4. Initiated Calls Option

A subscriber-selected option in which the subscriber pays for all calls made to the single number regardless whether the call is answered at the destination location.

5. Trigger

Information within the Service Switching Point (SSP) which recognizes that AIN service logic is required for proper handling of a call and initiates that logic.

C. REGULATIONS

1. Provision of this service, or provision of any specific element associated with this Service Agreement, is subject to the availability and operational limitations of the equipment and associated facilities.
2. The Subscriber shall work with a CBT representative in designing a routing plan. CBT will review the Subscriber's routing plan to determine its impact on the local network, as well as its technical feasibility.
3. Minimum period of service for Single Number Routing is 12 months.
4. Single Number Routing Service is offered under the Variable Term Payment Plan as outlined in the Variable Term Payment Plan section of this Service Agreement, section 23.
5. If Subscriber cancels, in whole or in part, any requested addition or modification to Single Number Routing Service prior to installation of the service, Subscriber will reimburse CBT for the actual expenses incurred by CBT in connection with such modification prior to CBT's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the charges for which Subscriber would have otherwise been responsible.
6. Subscriber may add or delete locations to its Single Number Routing Service provided that CBT has sufficient resources to support such addition/deletion. If sufficient resources are not available, Subscriber will be responsible for any special charges which may be required in order to add the additional locations to its Single Number Routing service. At that time, the subscriber must provide a revised mapping schedule to provide routing information for the location(s) being added/deleted and existing locations.

**CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services**

Section 21 – Single Number Routing Service

7. Calling parties outside of the CBT's calling area will be responsible for paying any toll charges which might apply when using the Single Number Routing Service.
8. CBT does not guarantee the availability or reliability of Single Number Routing Service, in the event of a network-affecting disaster.
9. Single Number Routing cannot be guaranteed functional unless both the called and calling parties are served by, and the call is routed through appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices. In the event that a call originates outside the CBT LATA, CBT will use its best efforts to maintain compatibility with any company required to complete such calls. CBT will not be liable for any Subscriber loss due to the handling of these calls.
10. Neither CBT, nor its agents, will be liable for any losses or damages of any kind resulting from the unavailability of its equipment or any act, omission or failure or performance by CBT, or its employees, or agents, in connection with this Tariff. CBT will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on CBT facilities and equipment nor on equipment provided by the customer.
11. Neither the Company, nor its agents assume liability for any loss of revenues, increased costs, expenses, liabilities or inconvenience experienced by the customers due to any unsatisfactory performance of Single Number Routing Service. Further, neither CBT, nor its agents, shall assumed any liability for consequential, indirect or incidental damages.

D. RATES AND CHARGES

Per Single number Routed	Initial Charge	12 Months	36 Months	60 Months	USOC
Routing Options					
5-digit Zip Code	\$ 625.00	\$ 241.00	\$ 209.00	\$ 192.00	RZWZ5
9-digit Zip Code	675.00	294.00	255.00	232.00	RZWZX
Post-Installation Consulting & Subsequent Changes:		\$ 75.00 per hour (1 hour minimum)			

All calls are billed at the same rate based on the total number of calls made during the billing month.

Per Call	Delivered	Initiated
1 – 999	\$.153	\$.120
1000 – 4999	.116	.090
5000 – 9999	.091	.070
10,000 – 49,999	.072	.055
50,000 – 99,999	.059	.045
100,000 and up	.053	.040